



## NEWSLETTER HIGHLIGHTS

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## PHARMACY

### Coverage Update

Effective April 1, 2022, the following medications will move from prior authorization required to excluded:

- » Zarxio (Q5101)
- » Ziextenzo (J3590)
- » Udenyca (Q5111)
- » Granix (J1447)
- » Fulphila (Q5108)

## MEDICAL MANAGEMENT

### Prior Authorization List Update

Effective June 15, 2022, new services have been added to the prior authorization list within the following specialties:

Cardiac and Circulation Non-Emergent Procedures such as, but not limited to:

- » Cardiac Catheters
- » Cardioverters
- » Defibrillators
- » Endovascular Revascularization
- » Pacemakers

Cardiac Imaging, Monitoring and Testing such as, but not limited to:

- » Doppler Studies
- » ECG
- » Echocardiograph
- » Electrophysiological Studies
- » Stress Tests

GI Procedures such as, but not limited to:

- » Cholecystectomies
- » EGD
- » ERCP
- » Fundoplasty
- » Hernia Repair
- » Paracentesis

Orthopedic procedures such as, but not limited to:

- » Carpal Tunnel Release
- » Wrist Endoscopy

All services that require prior authorization are located on our website at [HealthTradition.com/PriorAuthorizations](https://www.healthtradition.com/PriorAuthorizations). You can also locate this information through Maddy the portal for providers.

## Advance Care Planning

National Healthcare Decisions Day is April 16. Health Tradition supports the importance of members understanding their wishes and values around their healthcare and offers an Advance Care Planning Specialist to assist members with navigating and communicating their healthcare goals, desires and preferences to their providers.

The Advance Care Planning Specialist will also guide members on how to complete key Wisconsin advance directives—all at no cost to them. The Advance Care Planning Specialist is able to review members' advance directive documents and may fax them to their provider on their behalf.

If a provider receives an advance directive document and has questions, please contact our Care Management Team at [CareManagers@HealthTradition.com](mailto:CareManagers@HealthTradition.com).

For additional information regarding the Advance Care Planning process please visit our website at [HealthTradition.com/AdvanceCarePlanning](https://HealthTradition.com/AdvanceCarePlanning).

## COVID-19

### New PCR Test

Effective April 1, 2022, CPT Code 87913 is a new code available as a PCR test for COVID-19 mutation detection in targeted regions. This is to inform you this PCR test will not be covered under the health policy. This includes services submitted on a HCFA 1500 Claim Form (CMS-1500) or Facility UB-04 Form or the electronic equivalent, in any place of service, for any Type of Bill or Revenue code. If this test is submitted the service will deny as “provider responsibility” and the member may not be billed.



## REMINDER

### Respiratory Viral Panels

Consistent with the Centers for Medicare and Medicaid Services (CMS) Local Coverage Determinations (LCDs), Multiplex Nucleic Acid Amplified Tests for Respiratory

Viral Panels, including 6 or more pathogens are not covered under the health policy. This includes services submitted on a HCFA 1500 Claim Form (CMS-1500) or Facility UB-04 Form or the electronic equivalent, in any place of service, for any Type of Bill or Revenue code.

This applies to the following CPT Codes:

- » 0115U
- » 0151U
- » 0202U
- » 0223U
- » 0225U

Effective March 1, 2022, this applies to the following CPT Codes:

- » 87632
- » 87633

If Multiplex Nucleic Acid Amplified Tests for Respiratory Viral Panels are submitted, the service will deny as “provider responsibility” and the member may not be billed.

## PROVIDER RESOURCES

### Provider IVR

The Provider Integrated Voice Response (IVR) is designed to get you the information you need, when you need it, quickly and easily. You can verify eligibility, benefits, services that require prior authorization and claim status. In addition, you can request a fax back of this information.

When you access the IVR you will receive a series of prompts requesting the Member ID Number and Date of Birth. The Provider IVR is available at [844.825.9319](tel:844.825.9319). If you have additional questions, our knowledgeable Customer Service Representatives are ready to assist you.

### Provider Page

Under the ‘Providers’ section of the Health Tradition website, you can find the Provider Manual, which provides you and your staff with an overview of the Health Tradition plans, processes and procedures. You can also find the latest information on COVID-19 and telehealth coverage, provider forms, services that require prior

authorization, and much more! Visit this site today at [HealthTradition.com/Provider](https://HealthTradition.com/Provider).

## Provider Portal

The Maddy Portal is the go-to resource for all of your provider health insurance needs. The online health portal that gives you access to information about Health Tradition benefits.

### With the Maddy Portal You Can:

- » Access member eligibility, benefits, claims and authorizations
- » Submit authorization requests
- » Contact customer service
- » and more!

### To Sign Up:

- » Visit [MaddyPortal.com](https://MaddyPortal.com)
- » Select “Provider”
- » Create an account username and password

### Questions?

Contact our customer service team at [844.825.9319](tel:844.825.9319)

## PROVIDER CHANGES

Network providers are responsible for notifying Health Tradition of any updates to their provider organization, business practice, or practitioners. Please use our Provider Update Form, found on our website at [HealthTradition.com/Provider/Provider-Forms](https://HealthTradition.com/Provider/Provider-Forms).

Provide a minimum of 30 days’ prior notice for any such changes, including but not limited to:

- » Change in ownership, operations, or incorporation status
- » Change in Tax ID number or legal business name
- » Acquisition of other medical practice or entity
- » Change in accreditation, licensure, or eligibility status
- » Change in billing or other contact information
- » Change in service location
- » Practitioner joining or leaving your organization
- » Change in practitioner name, credentials, or specialty

## CREDENTIALING

Contracted providers must complete the credentialing process and receive approval for network participation prior to rendering services to Health Tradition members. Services provided before the successful completion of the

credentialing process will be denied and may not be billed to the member.

## PROVIDER NEWSLETTER NOTICE

### Important Update — Action Required

Please be advised Health Tradition Health Plan has moved to an electronic delivery of the provider newsletter. The provider newsletter will no longer be mailed to your physical location. However, the quarterly issues will continue to be accessible on the Health Tradition Health Plan website and Maddy Portal.

To ensure receipt of future provider newsletters via email, please subscribe at [HealthTradition.com/Provider/Provider-News](https://HealthTradition.com/Provider/Provider-News) and follow the below steps:

- » Click on the “Subscribe to our Provider Newsletter” button
- » Fill out the form (Note: The asterisk [\*] signifies required fields)
- » Click on the Email Opt-In box
- » Click on the Subscribe button to complete

Stay connected  
with us on Facebook!

[facebook.com/HealthTradition](https://facebook.com/HealthTradition)





## BUSINESS ADDRESSES

### Correspondence Mailing Address:

Health Tradition Health Plan  
PO Box 21171  
Eagan, MN 55121

### Physical Address:

Health Tradition Health Plan  
45 Nob Hill Road  
Madison, WI 53713

### Claims Mailing Address:

Health Tradition Health Plan  
P.O. Box 21191  
Eagan, MN 55121

**Health Tradition Electronic Claims Payor  
ID#: HLTHT**

## HOURS OF OPERATION

**Hours:** Monday-Friday: 7:30 a.m. to 5:00 p.m.

### Provider Service

**Telephone:** 844.825.9319 or local 608.395.6598

**Fax:** 608.781.9654

[HealthTradition.com](http://HealthTradition.com)

## PROVIDER NETWORK CONTACTS

**Joe Weyer** - Director of Provider  
Contracting & Network Management  
**608.661.6762**

**Traci Schaefer** - Provider Relations  
Manager  
**608.661.6666**

**Lisa Hankel** - Provider Contract Manager  
**608.661.6603**

**Chris Auger** - Provider Contract Manager  
**608.661.6754**

**Nora Moses** - Manager of Credentialing  
**608.395.6311**

## PRIOR AUTHORIZATION

All services that require prior authorization under Health Tradition Health Plan are located on our website at

[HealthTradition.com/Prior Authorizations](http://HealthTradition.com/Prior Authorizations), click on Providers, Quick Links, then Prior Authorization. You can also locate this information through **Maddy** the portal for providers.

### Medical Prior Authorization:

**Maddy Portal:** [MaddyPortal.com](http://MaddyPortal.com)

**Form:** [Pre-Authorization/Prior-Authorization Request Form](#)

**Fax:** 608.781.9654

**Urgent Fax:** 608.467.4964

### Behavioral Health Prior Authorization:

**Form:** [Pre-Authorization/Prior-Authorization - Behavioral Health Form](#)

**Fax:** 608.467.4964

### Oncology Prior Authorization:

**Form:** [Preauthorization/Prior-Auth Oncology Request](#)

**Fax:** 608.467.5431